

How to sign up as a buyer?

A guide for signing up

1

Register your account

Complete your account registration by using either an email address or phone number.

2

Complete buyer profile

Complete your buyer profile by adding the required details.

3

Add payment method

Save your credit/debit card details for your payment method.

4

Choose food preference

What items are you most looking forward to buy in the marketplace?

1

Account Registration

Choose Language

日本語

English

Japan

I'm a Buyer

I'm a Seller

Sign Up

Log In

☒ Yes, I would like to receive updates and promotions from bananaq.

By signing up, you agree to the [Terms of Service](#)



Yes, I would like to receive updates and promotions from bananaq.

By signing up, you agree to the [Terms of Service](#)



Sign up now

Sign up with Email

Sign up with Phone

+81 08012345678

Create Account

OR



Sign up now

Sign up with Email

Sign up with Phone

Email

Password

Re-enter Password

Create Account

For email only

Password must have:

- ✓ A minimum of 8 characters
- ✓ At least one uppercase letter (A to Z)
- ✓ At least one lowercase letter (a to z)
- ✓ At least one number (0 to 9)
- ✓ No Spaces



Enter the OTP within 60 seconds.

If you were unable to do so, you may request a new OTP after 60 seconds by tapping **Resend OTP**.

Confirm your email

Enter the verification code we just sent to your email bananaqtest18@gmail.com. Please enter the code below.

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Verify

Resend OTP in 57 seconds

Resend OTP

OTP sent to email:

Please check your email under promotions for the one-time password (OTP).

Note: If you were unable to receive the OTP under promotions, kindly check your spam folder.

Confirm your number

Verification code has been sent to 819010000001. Please enter the code below.

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Verify

Resend OTP in 58 seconds

Resend OTP

OTP sent to phone:

Please check your messages for the one-time password (OTP)

Note: If you were unable to receive the OTP, kindly check if the phone number entered is correct.

Resend OTP

2

Buyer Profile

Set up your profile



Upload a photo of yourself

Last Name

Smith

First Name

John

Nickname

Jon

Email

bananaqtest20@gmail.com

Phone Number



+81

08012345678

Enter your email address or phone number

* Depending on what you used for registration, either of the 2 is auto-populated and cannot be changed at the point of registration

Gender

Male



Select Date

1989

1990

Jan

01

1991

Feb

02

OK

Cancel

Date of Birth

Enter date



Location



Select Address

Edit



Make this your default delivery address

Add your location (Follow Step 1 below)

*Check the box to make this location your default delivery address

Next

Tap "Next" to go to the next step

Adding Location

STEP 1

1 Enter Zip Code

Zip Code

430

0923

3/3

4/4

2 Enter and Select prefecture

Prefecture

Choose

Search

Q

I

Hokkaido

Aomori

Iwate

Miyagi

Akita

Yamagata

Fukushima

3 Enter and Select City/Ward

City / Ward

Choose

Search

Q

I

SAPPORO SHI CHUO KU

SAPPORO SHI KITA KU

SAPPORO SHI HIGASHI KU

SAPPORO SHI SHIROISHI KU

SAPPORO SHI TOYOHIRA KU

SAPPORO SHI MINAMI KU

Close

4 Enter Address 1 in Japanese and English

Address 1

JAPANESE

ex. 丸の内1-23-1

ENGLISH

ex. Marunouchi 1-23-1

5 Enter Address 2

Address 2

JAPANESE

ex. 丸の内ABCビル 209

ENGLISH

ex. Marunouchi Bldg. 209

6 Tap "Next"

Next

←

Payment Method

Add Payment Method

Credit or Debit Card

Add Payment Method

Skip

You may choose to add this after registration

←

Add Card Details

Card Number

Enter Card Number

Expiration

mm/yy

CVV

Ex. 012

Name on Card

Ex. Yuki Watanabe

Zip Code

Ex. 0600041

You may see a ¥0 or a ¥100 pending charge on your bank statement to verify your card. This is a temporary charge and it will disappear from your statement usually in 1-10 business days.

SAVE

- !
- ✓ enter a valid card number
 - ✓ select expiration date
 - ✓ add CVV or security code printed on the card
 - ✓ enter the name on the card
 - ✓ enter zip code

!

You may see a ¥0 or a ¥100 pending charge on your bank statement to verify your card. This is a temporary charge and it will disappear from your statement usually in 1-10 business days.

←

Payment Method

Add Payment Method

Credit or Debit Card

Available Payment Methods

DISCOVER

DISCOVER 9424
12/2036

Delete

Next

Tap "Next" to go to the next step

4

Choose your food preference(s) by selecting categories

Noodles and Pasta



Bread/Cereal/Jam



Meat and Processed Meat Products



Seafood and Processed Marine Products



Vegetables



Fruits



Eggs, Cheese & Dairy Products



Tofu, Natto, Pickles



Frozen Food



Next

Scroll down to see more categories

Tap "Next" to complete sign up